1 2 3 4 5 6 7 8 9 10	RICHARD B. KATSKEE* AMERICANS UNITED FOR SEPARATION OF CHURCH AND STATE 1310 L Street NW, Suite 200 Washington, DC 20005 Tel: (202) 466-3234; Fax: (202) 466-3234 katskee@au.org GENEVIEVE SCOTT* CENTER FOR REPRODUCTIVE RIGHTS 199 Water Street, 22nd Floor New York, NY 10038 Tel: (917) 637-3605; Fax: (917) 637-3666 gscott@reprorights.org JAMIE A. GLIKSBERG* LAMBDA LEGAL DEFENSE AND EDUCATION FUND, INC. 105 West Adams, 26th Floor Chicago, IL 60603-6208 Tel: (312) 663-4413; Fax: (312) 663-4307 jgliksberg@lambdalegal.org	JAMES R. WILLIAMS (SBN 271253) GRETA S. HANSEN (SBN 251471) LAURA S. TRICE (SBN 284837) MARY E. HANNA-WEIR (SBN 320011) SUSAN P. GREENBERG (SBN 318055) H. LUKE EDWARDS (SBN 313756) OFFICE OF THE COUNTY COUNSEL, COUNTY OF SANTA CLARA 70 West Hedding Street, East Wing, 9th Fl. San José, CA 95110-1770 Tel: (408) 299-5900; Fax: (408) 292-7240 mary.hanna-weir@cco.sccgov.org LEE H. RUBIN (SBN 141331) MAYER BROWN LLP Two Palo Alto Square, Suite 300 3000 El Camino Real Palo Alto, CA 94306-2112 Tel: (650) 331-2000; Fax: (650) 331-2060 lrubin@mayerbrown.com Counsel for Plaintiffs
12 13	UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA	
14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	COUNTY OF SANTA CLARA, TRUST WOMEN SEATTLE, LOS ANGELES LGBT CENTER, WHITMAN-WALKER CLINIC, INC. d/b/a WHITMAN-WALKER HEALTH, BRADBURY-SULLIVAN LGBT COMMUNITY CENTER, CENTER ON HALSTED, HARTFORD GYN CENTER, MAZZONI CENTER, MEDICAL STUDENTS FOR CHOICE, AGLP: THE ASSOCIATION OF LGBTQ+ PSYCHIATRISTS, AMERICAN ASSOCIATION OF PHYSICIANS FOR HUMAN RIGHTS d/b/a GLMA: HEALTH PROFESSIONALS ADVANCING LGBTQ EQUALITY, COLLEEN MCNICHOLAS, ROBERT BOLAN, WARD CARPENTER, SARAH HENN, and RANDY PUMPHREY, Plaintiffs, vs. U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES and ALEX M. AZAR, II, in his official capacity as SECRETARY OF HEALTH AND HUMAN SERVICES, Defendants.	Case No. 5:19-cv-2916 DECLARATION OF ALECIA MANLEY, INTERIM CHIEF OPERATING OFFICER OF THE MAZZONI CENTER, IN SUPPORT OF PLAINTIFFS' MOTION FOR PRELIMINARY INJUNCTION

I, Alecia Manley, declare as follows:

- 1. Mazzoni Center, located in Philadelphia, Pennsylvania, was founded in 1979 and is a multi-service, community-based healthcare and social-service provider that aims to advance the health and well-being of LGBTQ communities and people living with HIV. The mission of Mazzoni Center is to provide quality comprehensive health and wellness services in an LGBTQ-focused environment, while preserving the dignity and improving the quality of life of the individuals whom it serves.
- 2. I am the Interim Chief Operating Officer and serve as a member of the Interim Leadership Team at Mazzoni Center. I have over twenty years of experience providing social services to HIV positive and LGBTQ+ communities. I joined Mazzoni Center in 2001 as a Medical Case Manager and became the Care Services Director in 2005. I expanded the scope of Mazzoni Center's social services to include services for LGBTQ+ youth and transgender and gender non-conforming communities. I oversee Mazzoni Center's HIV prevention and care services, gender affirming services, education, and legal services. I am submitting this Declaration in support of Plaintiffs' Motion for Preliminary Injunction to prevent the Denial-of-Care Rule from taking effect.
- 3. Mazzoni Center has been serving the needs of the LGBTQ communities, and people living with HIV, nearly 40 years. To meet the wellness needs of these populations, Mazzoni Center provides a broad continuum of services, including medical, behavioral-health, HIV-testing, prevention and counseling, housing, and legal services. In 2010, Mazzoni Center began offering legal services upon recognizing that the physical and emotional health of people who are LGBTQ is often negatively impacted by external factors resulting from societal prejudices and pressures, and that such impact can be ameliorated by using available legal tools to address and strengthen social determinants of health. Mazzoni Center patients and clients include some of the most

vulnerable members of the LGBTQ population, including youth, people of color, and people who are low-income.

- 4. Mazzoni Center programs and services for LGBTQ youth include programming for Gay-Straight Alliances in Philadelphia-area schools and weekly youth and adolescent drop-in hours which offer medical, behavioral-health, and legal services to people under the age of 25. As an agency that provides medical and mental-health services targeted at LGBTQ youth, Mazzoni Center is in a unique position to comment upon the long-term effects of systematic discrimination on people who are LGBTQ.
- 5. In addition to the services they receive from Mazzoni Center, patients of Mazzoni Center often access healthcare services from other organizations, including religiously affiliated organizations. Across its continuum of services, Mazzoni Center serves patients who report having experienced discriminatory treatment when accessing healthcare services from such organizations. To ensure that LGBTQ people can access services they need, Mazzoni Center's Education programs provide cultural-competency training to service providers, and its Legal Services program advocates on behalf of those individuals employing a range of strategies that include informal advocacy, structured negotiation, and representation in administrative and court proceedings to address discriminatory treatment.
- 6. Many Mazzoni Center patients and clients report that they have experienced, are experiencing, or fear that they will experience, negative effects from religious discrimination or objections presented as being based on someone else's religious or moral objections. Some patients and clients have experienced rejection that came from religious or moral objections claimed by their family members, with long-lasting traumatic effects. Other individuals sought out Mazzoni Center's services because other healthcare providers had rejected them, or because these patients expected and feared that they would be rejected on the basis of religious objections to their LGBTQ

identities. As a result of this discrimination and well-grounded fear of discrimination, LGBTQ patients' health and well-being are compromised.

- 7. Mazzoni Center was founded, and continues to exist, because people who are LGBTQ need access to health and wellness services that affirm them and their identities. Despite that need, there was, and continues to be, an insufficient number of providers across the continuum of services who are able and willing to address the needs of LGBTQ people. Many people who contact and receive services from Mazzoni Center inform us that they have had, or are having, difficulty finding LGBTQ-affirming care elsewhere. Some of our patients and clients travel long distances to reach Mazzoni Center because of our LGBTQ-affirming environment, and because they do not have access to services closer to their homes.
- 8. By inviting discrimination against LGBTQ people based on their LGBTQ identities and related medical histories, the Denial-of-Care Rule encourages LGBTQ people to remain closeted to the extent possible when seeking medical care. But remaining closeted to a healthcare provider can result in significant adverse health consequences. When patients are unwilling to disclose their sexual orientation and/or gender identity to healthcare providers out of fear of discrimination and being refused treatment, their mental and physical health is critically compromised.
- 9. As a result of the Denial-of-Care Rule, Mazzoni Center will be forced to redirect additional staff and resources to assist patrons in finding LGBTQ-affirming healthcare providers. Mazzoni Center's staff and resources already have been diverted from other program activities to engage in advocacy, policy analysis, and community outreach to address the ill-effects of the Denial-of-Care Rule. Mazzoni Center has a dedicated team of employees who focus on serving its mission by fostering a welcoming, affirming and nondiscriminatory atmosphere for patients and clients to access supportive, LGBTQ-affirming healthcare and wellness services. Employees

of Mazzoni Center will be negatively impacted by the Denial-of-Care Rule in the form of increased demand on their time and resources by patients, a diminished number of affirming resources to provide and refer to, the need to develop new resources and training materials from scratch, and the added trauma that many patients likely will experience by the notices that the Rule requires.

- 10. The Denial-of-Care Rule's requirements are antithetical to Mazzoni Center's mission of providing comprehensive services to people in an LGBTQ-affirming environment. The Rule requires that Mazzoni Center give notice that providers are able to deny services based on moral objections. The Rule fails to require that objecting employees notify Mazzoni Center that they have objections before being hired or even as their religious beliefs change throughout their employment. Those requirements, and the Rule's failure to require staff denying services based on these objections to provide referrals to where patients can get the healthcare services that they need, eviscerate the LGBTQ-affirming environment that is the heart of Mazzoni Center's mission.
- 11. Including a notice that providers can deny services based on moral objections in job position announcements, together with the Rule's prohibition on asking job applicants if they have religious and/or moral objections to treating LGBTQ people, will make it difficult, if not impossible, to confirm that prospective employees will serve our patients and clients with respect or whether they will serve members of the LGBTQ communities at all.
- 12. Additionally, requiring that Mazzoni Center provide notices regarding healthcare providers' conscience rights in waiting rooms and other areas at Mazzoni Center, and implicitly putting the onus on patients to request LGBTQ-affirming healthcare to ensure that they will not be discriminated against by employees of our organization, undermines and frustrates Mazzoni Center's mission. Such notices are the antithesis of the mission that our organization was created to achieve to provide affirming healthcare for LGBTQ patients and people living with HIV. Such notices, in and of themselves, would cause significant harm to our patients' health and well-being

by confronting them with rude and painful reminders of the rejection, hostility, and discrimination that they experienced elsewhere by people claiming objections to their LGBTQ identities. These notices would virtually slam the door in our patients' faces, telling them that despite our mission, they should brace themselves even while they are here for the disapproval and objections that may be lurking inside even at Mazzoni Center.

- 13. Members of the LGBTQ community, including the people whom Mazzoni Center serves, are well aware of the existence of those objections, and do not need to be reminded of them when seeking healthcare, certainly not when they seek healthcare from a place like Mazzoni Center that was established to achieve the exact opposite. People come to Mazzoni Center because it is a place of healing, a place that ensures that all patients have a safe, identity-affirming space to access care and treatment that preserves their dignity. The Denial-of-Care Rule compromises Mazzoni Center's reputation and existence.
- 14. Mazzoni Center receives various forms of Health and Human Services funding, including Public Health Service Act funding. Mazzoni Center receives Title X Family Planning funding, HIV Prevention funding from the Centers for Disease Control and Prevention, Underserved Populations funding from the Office of Violence Against Women, Department of Justice, and both pass-through and direct Ryan White CARE Act funding through Health Resources and Services Administration grants. Mazzoni Center, therefore, has a reasonable fear that it could be sanctioned and lose federal funding if subject to a complaint under the Denial-of-Care Rule in the course of Mazzoni Center's efforts to ensure the best possible medical care for its patrons.

I declare, under penalty of perjury, that the facts stated in this declaration are personally known to me, and that they are true.

Dated: June 5, 2019

Respectfully submitted,

/s/ Alecia Manley
Alecia Manley

- 5 -